MICHAELSON & WALLACE # 41 Roy Cor

Number of pages, including cover sheet:

Date: December 17, 2001

Kathy Acerra

(732) 530-6671

Michaelson & Wallace

(732) 530-6584 or -6585

http://www.mandw.com

p michaelson@mandw.com

Parkway 109 Office Center, 328 Newman Springs Road, P. D. Box 8489, Red Bank, New Jersey D6-13-02 (USA) 07701

Second Request 1/28/02

To:

Mr. George Allen

USPTO

Deposit Account Department

Phone:

703-305-8973

Fax:

703-308-5077

REND 0911 9:43

REMARKS:

REGUL

Urgent

For your review

w X

From:

Phone:

E-mail:

Web Site:

Fax:

Reply ASAP

Please Comment

CONFIDENTIALITY NOTE:

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MESSAGE:

Dear George,

Further to our telephone conversation of earlier today, please credit our deposit account no. 133083 in the amount of 336.00. This charge appears on our 8/31/01 Monthly Statement of Deposit Account; date posted 8/15/01, control no. 31, description 09/882.760 docket no. LI 7, fee code 203 (see copy attached).

In the very beginning I called the deposit account department for help in this matter but they told me that I would have to send an e-mail. Please see the attached copies of our e-mails dated October 22, 2001, October 29, 2001 and November 8, 2001. None of these e-mails were answered by the PTO. I had to call there again to get answers to the information I requested. Now we are down to the one last item, as mentioned above. Please confirm receipt of this facsimile and that you intend to issue our account a credit of \$36.00.

Thank you for your help.

Kathy

Please Confirm!

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